

## DEVICES USED FOR TELEHEALTH IN THE HOME



**Laptops** and **desktops** are the most popular devices to use for a telehealth visit. These devices are usually already set up to connect to the internet or cellular connection in the home if a connection is available.

Laptops usually have a built-in webcam, speaker, and microphone to do videoconferencing for the telehealth visit. Desktops may or may not have these items included so the webcam, speaker, and/or microphone may have to be purchased separately.



Healthcare providers sometimes use different software to connect to the patient's device. You may need to download the software to your computer before connecting to the telehealth visit. Sometimes the connection is using your web browser (e.g. Chrome, Microsoft Edge, Safari, Firefox) and going the website to connect.

### Coming Soon

Other devices in the home may be used for telehealth visits but are not commonly used at this time. These include Smart TVs and devices like the Amazon Echo Show.



As telehealth in the home becomes more common, these types of devices should start getting more applications and security features to allow them to be used for telehealth more easily.

A **smartphone** or **tablet** can also be used for a telehealth visit. These devices are usually already set up to connect to the internet or cellular connection in the home if a connection is available.



These devices have a built-in camera, speaker, and microphone to do videoconferencing for the telehealth visit. However, the size of the screen may make it difficult for some people to use. It is a good idea to put the smartphone or tablet on a stand to keep the video stable during the telehealth visit.



You may need to download an application (app) to your smartphone or tablet before connecting to the telehealth visit. Sometimes you may be able to connect using the web browser on your device.

### What about a telephone?

A telephone only telehealth visit is being allowed for some types of services during the pandemic public health emergency. This allows people that do not have or can not use the other devices to connect to their healthcare providers. It is unknown how telephone only telehealth visits will be allowed after the public health emergency.

